

## JOB ADVERT

<b>Job Reference</b>	PSR00039
<b>Job Title</b>	Stakeholder Engagement Manager / Senior Manager - Payment Systems Regulator
<b>Contact Email</b>	Jonathan.hill@resourcesolutions.com

## Job Advert Details

### Background

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The Payment Systems Regulator (PSR) is the new economic regulator for payment systems in the UK. Payment systems underpin our economic and financial system and last year handled over 21 billion transactions worth around £75 trillion.

The PSR's role is to promote the interests of users of payment systems - such as consumers, businesses and government - through greater competition and innovation.

The PSR is primarily an economic regulator with regulatory and competition functions. It will work closely with other UK regulators, such as the Financial Conduct Authority, Bank of England and Competition & Markets Authority.

This is an excellent opportunity to play a role in establishing a new economic regulator in the UK.

### What does this job involve?

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An opportunity has arisen for a Manager to lead on developing and building the stakeholder engagement and public affairs approach for the PSR. This is an exciting opportunity for someone to take responsibility for:

- Developing, building and implementing the PSR's stakeholder engagement and public affairs strategy and plan
- Building and developing effective networks which allow us to increase our influence and gathering of intelligence, including horizon scanning, providing statistical and factual information and lobbying on issues which could impact upon the organisation's ability to operate successfully.
- Developing and implementing robust ways of measuring engagement, including overseeing the development and delivery of the organisation's 'perceptions survey'.
- Developing and overseeing a way of working, organisation-wide, which engenders sharing of stakeholder intelligence in the most effective way so that the organisation has a joined-up and coherent picture of the sector, the players in it, and individual stakeholders.
- Working with others in PSR Communications and more widely to develop holistic communication approaches, which use stakeholder insight to inform the approaches used.

- Developing and overseeing the strategic analysis, collation and use of stakeholder insight and intelligence to inform PSR wider policy and communication approaches, and the spotting of opportunities and risks.
- Leading and managing 2 staff, building a positive working environment where staff can take responsibility for their work and have the opportunity to flourish
- Working collaboratively with PSR colleagues to ensure that stakeholder engagement is thought about and embedded into all the organisation does

## **What skills are required?**

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### **Minimum**

- Substantial experience of managing complex public affairs issues, and building networks of influencers, that lead to positive outcomes for an organisation
- Experience in developing, and helping others to develop, holistic communication strategies and plans that include effective prioritisation and mapping of stakeholders and development of engagement experiences
- Excellent written and verbal communications skills, including being able to demonstrate the ability to distil complex issues into succinct messages and present confidently to a variety of internal and external stakeholders.
- Can demonstrate decision making capability, particularly under pressure; confidence in ability to use sound judgement to reach conclusions
- Experience of operating in a political environment

### **Essential**

- Proven ability to influence policy strategically based on stakeholder insight
- A strong ability to manage, motivate and develop staff, providing the right mix of delegation and support
- Gravitas, credibility and nous - proven ability to command respect and be the 'go-to' person for people at all levels, particularly senior management and senior stakeholders
- Have the courage and backbone to give difficult advice to colleagues where needed
- Excellent interpersonal skills with the ability to influence and persuade people at all levels with ease
- Experience of working in environments where it's essential to see the big picture, evidencing strategic and tactical approaches to working
- An understanding of the wider impact of regulation on consumers and businesses, and the ability to look at issues from the perspective of the consumer

### **Desirable**

- Experience in financial services and particularly payment systems
- Familiarity with the key stakeholders in the payments landscape

## What will I get from the role?

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The opportunity to work in an exciting new organisation, the first regulator of its kind, managing a team which will shape and own the organisation's stakeholder engagement and public affairs strategy. You will be working in an environment of intellectually stimulating work and will get to interact with a range of senior stakeholders within and outside the PSR.

### **Benefits**

- 28 days' holiday (our flexible benefits scheme allows you to add days to your core allowance).
- a competitive non-contributory pension scheme
- an employee assistance programme
- private medical cover (employee) + annual health screening
- life assurance and income protection cover
- an annual incentive bonus scheme
- an interest-free season ticket loan of up to £7,500
- the opportunity to apply for sponsored study
- an additional flexible benefits allowance
- as well as a focus on learning and development

## How to apply

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Please submit your CV and answers to the following application question:

*Why do you believe that you are suitable for this role?* (max 300 words)

Please ensure that you specifically relate your answer to the criteria listed in the job advert, covering your relevant skills, technical knowledge and competencies.

For enquiries, please contact [jonathan.hill@resourcesolutions.com](mailto:jonathan.hill@resourcesolutions.com)

If you have applied for a role related to the PSR within the last three months, please make contact prior to submitting applications.

The base salary range for this role is £60K-£85K (salary negotiable depending on skills and experience).