

Forum Payments Community Engagement

PRINCIPLES

- Direct feedback between Payments Community and Forum
- Dedicated secretariat staff
- Two-way engagement
- Reaching out beyond London
- Transparent communication
- Working in partnership with other bodies in the regulatory family
- Community to see their input considered and reflected where appropriate, incl. standing agenda item at Forum meetings

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TOOLS

- Website updates
- Online information sessions e.g. webinars, etc.
- Roundtable discussions in contact groups (Forum members to be invited)
- Opportunity to participate in working groups
- Face-to-face consultations
- Events/hearings/written consultation when draft strategy is produced and as appropriate
- Attending relevant industry and regulatory events to promote and expand engagement
- Leveraging opportunities for outreach through membership bodies to amplify engagement

Forum Payments Community Engagement

Contact Groups

Small Users

Consumers
Vulnerable Groups
SMEs

Large Users

Corporates
Government
Retailers

Payment Service Providers

Banks
Building Societies
Credit Unions
Agency Banks

Technology and Infrastructure Providers

Software Suppliers
Vendors
Aggregators
Fintechs

Industry Experts

Others, including schemes, consultants, etc.

Forum Payments Community Engagement Timeline

